

# Shri Shivaji College of Arts, Commerce and Science, Kandhar

## Internal Quality Assurance Cell

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### Analysis of Student Satisfaction Survey Academic Year 2020-21

Shri Shivaji College of Arts, Commerce and Science's Internal Quality Assurance Cell conducted a survey on teaching-process, and other aspects of academics. The questionnaire comprises of 20 multiple choice questions and 1 subjective question for giving feedback and overall observation. The survey was analyzed and forwarded to the respective authority.

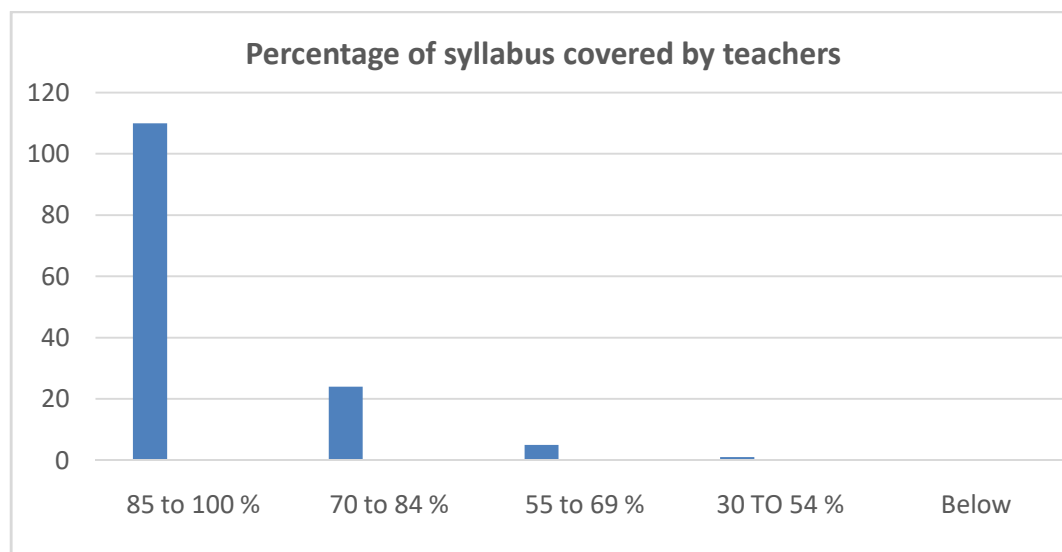
The survey analysis revealed the following points:

- The survey shows the students are positive about the teaching-learning process implemented by the institution during this pandemic. The students are also positive with the efforts made by institute and the teachers for teaching. But the students showed their less satisfaction for mentoring system.

#### Analysis of Student Satisfaction Survey Academic Year 2020-21

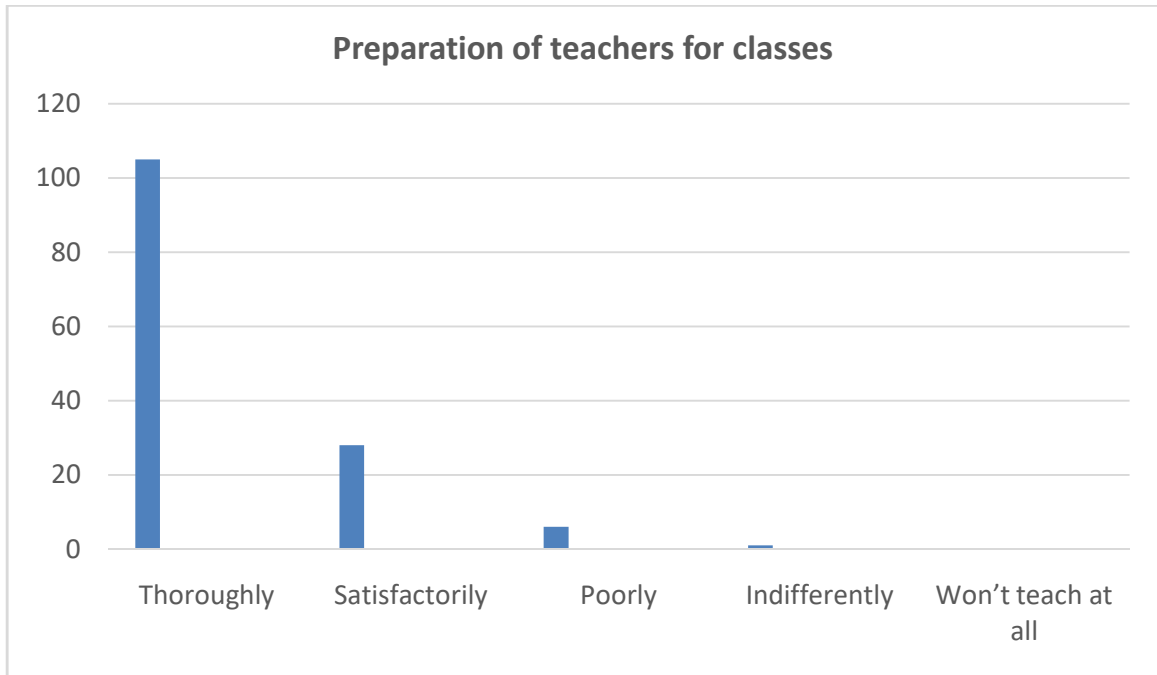
##### 1. How much of the syllabus was covered in the class?

85 to 100%	70 to 84%	55 to 69%	30 to 54%	Below 30%
110	24	5	1	0



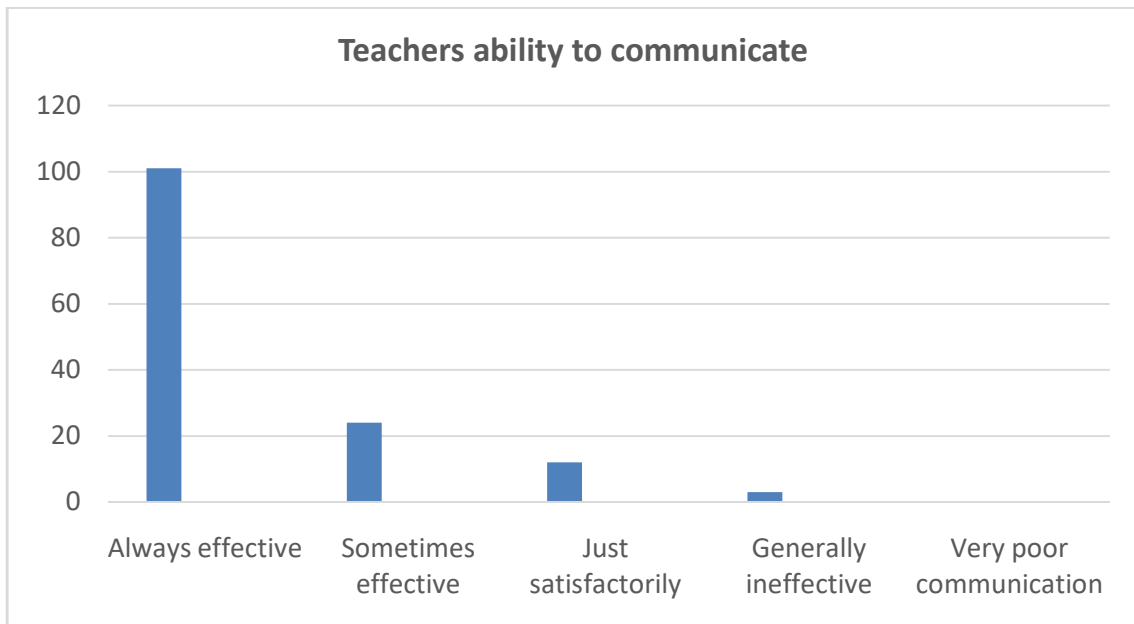
2. How well did the teachers prepare for the classes?

Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all
105	28	6	1	0



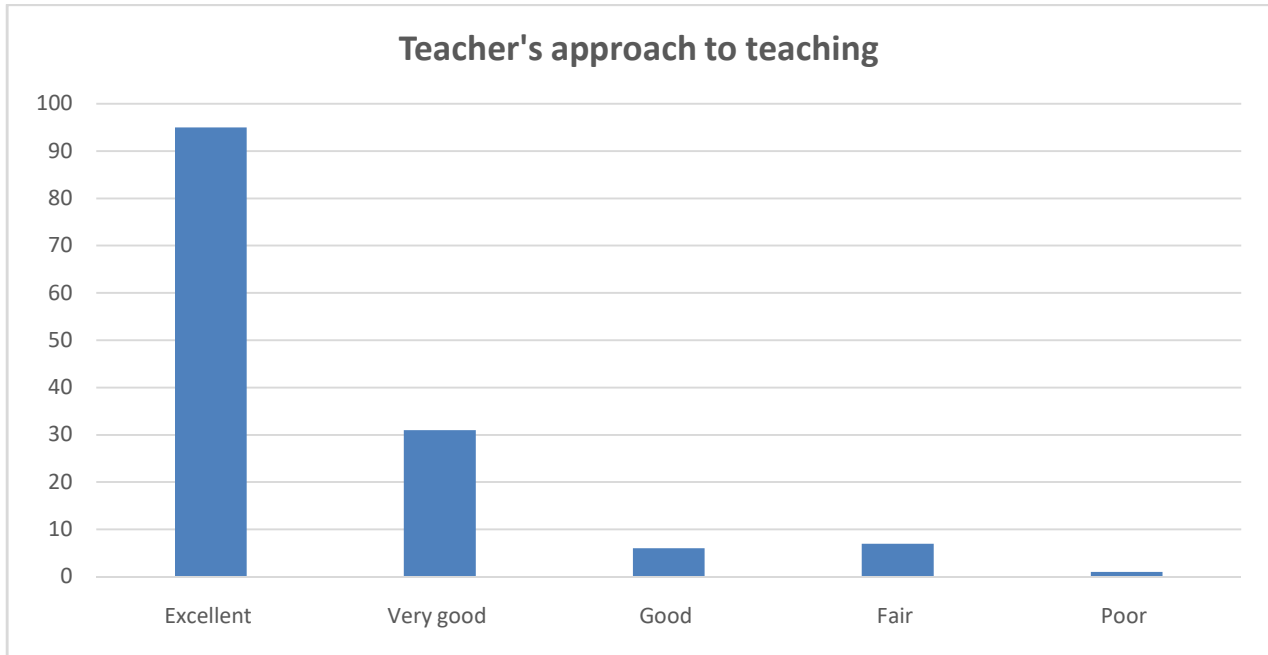
3. How well were the teachers able to communicate?

Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor communication
101	24	12	3	0



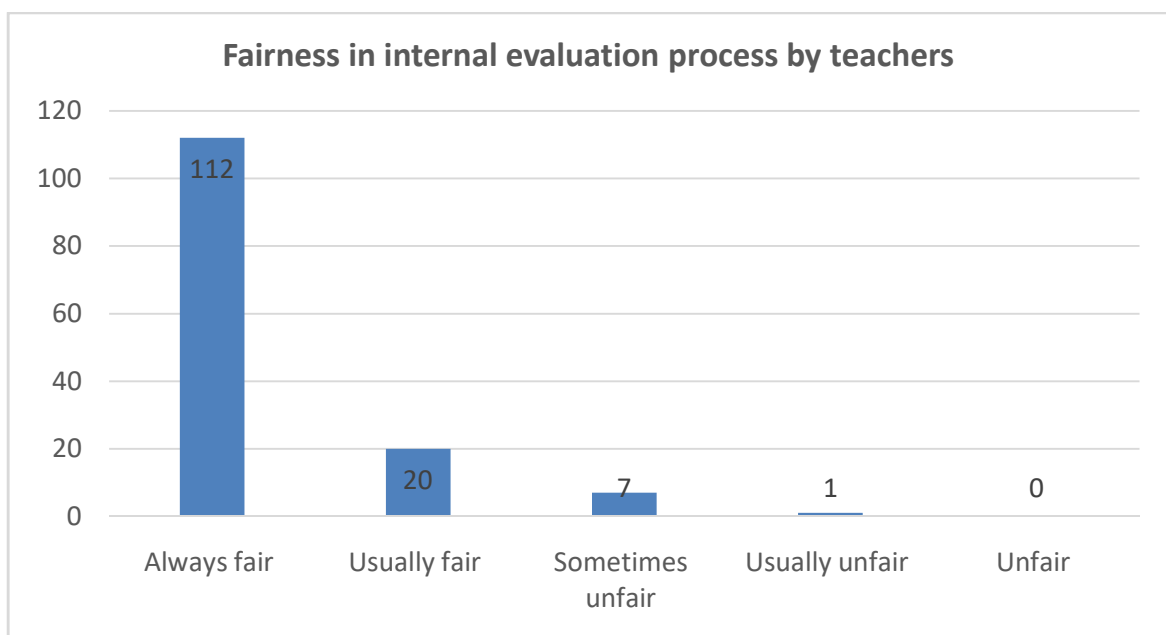
4. The teacher's approach to teaching can best be described as

Excellent	Very good	Good	Fair	Poor
95	31	6	7	1



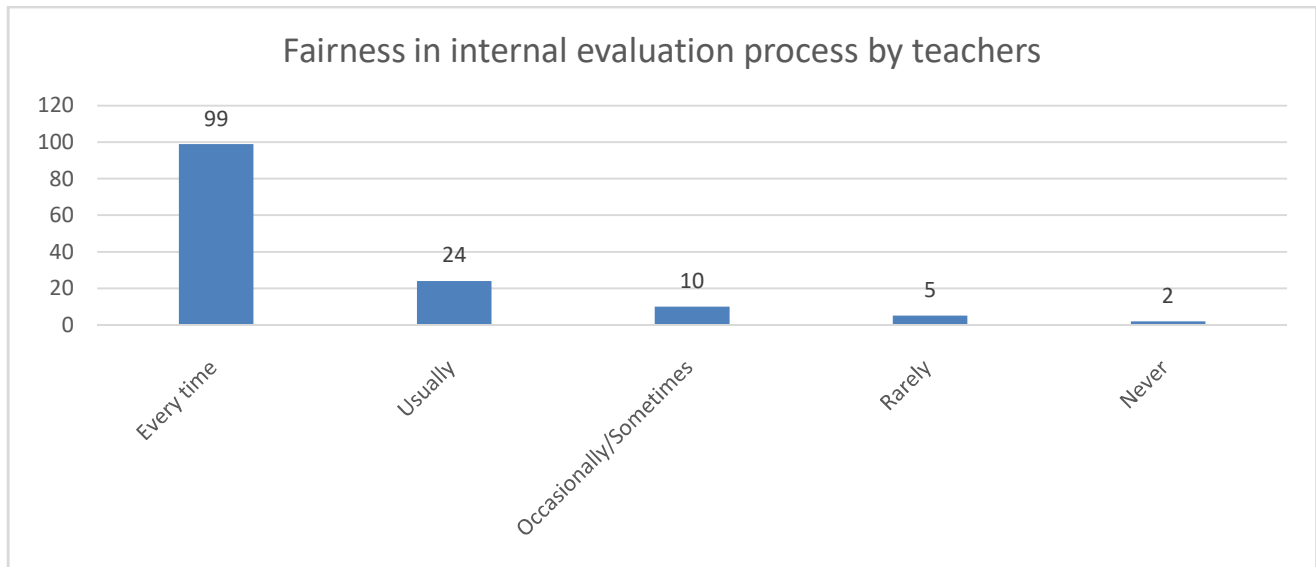
5. Fairness of the internal evaluation process by the teachers

Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
112	20	7	1	0



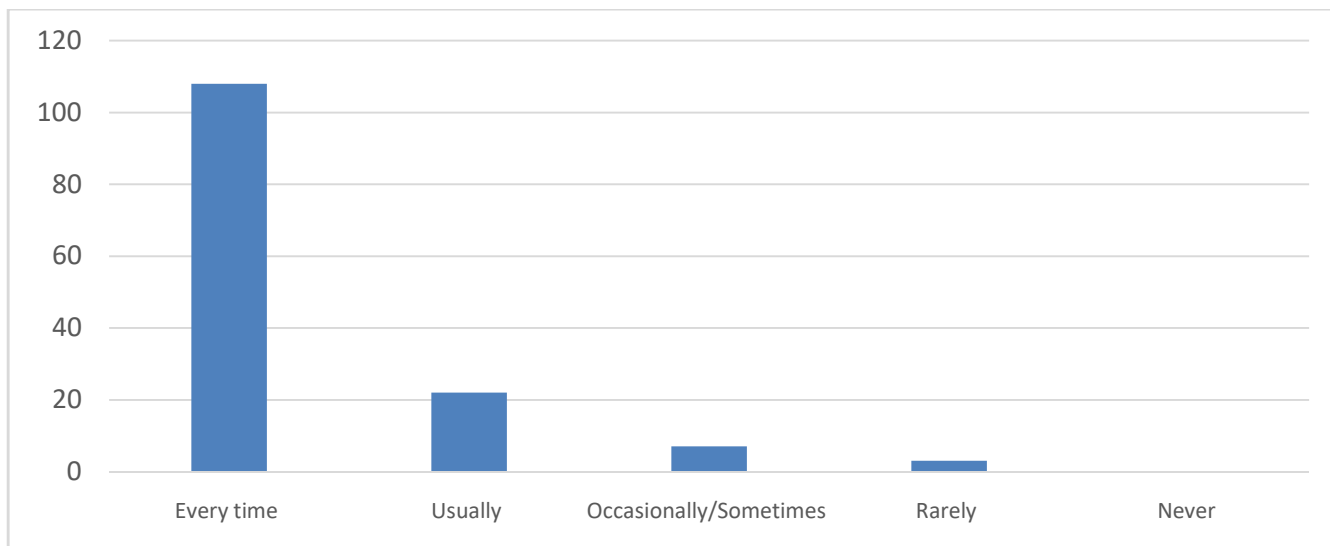
6. Was your performance in assignments discussed with you?

Every time	Usually	Occasionally/Sometimes	Rarely	Never
99	24	10	5	2



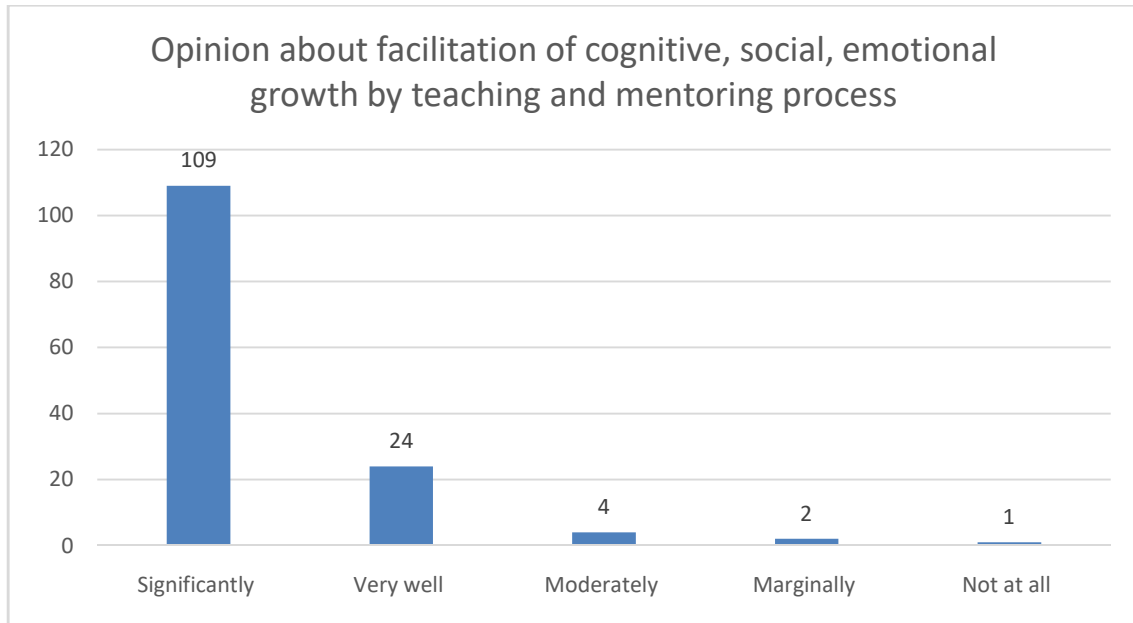
7. The institute takes an active interest in promoting internships, student exchange, and field visit opportunities for students.

Every time	Usually	Occasionally/Sometimes	Rarely	Never
108	22	7	3	0



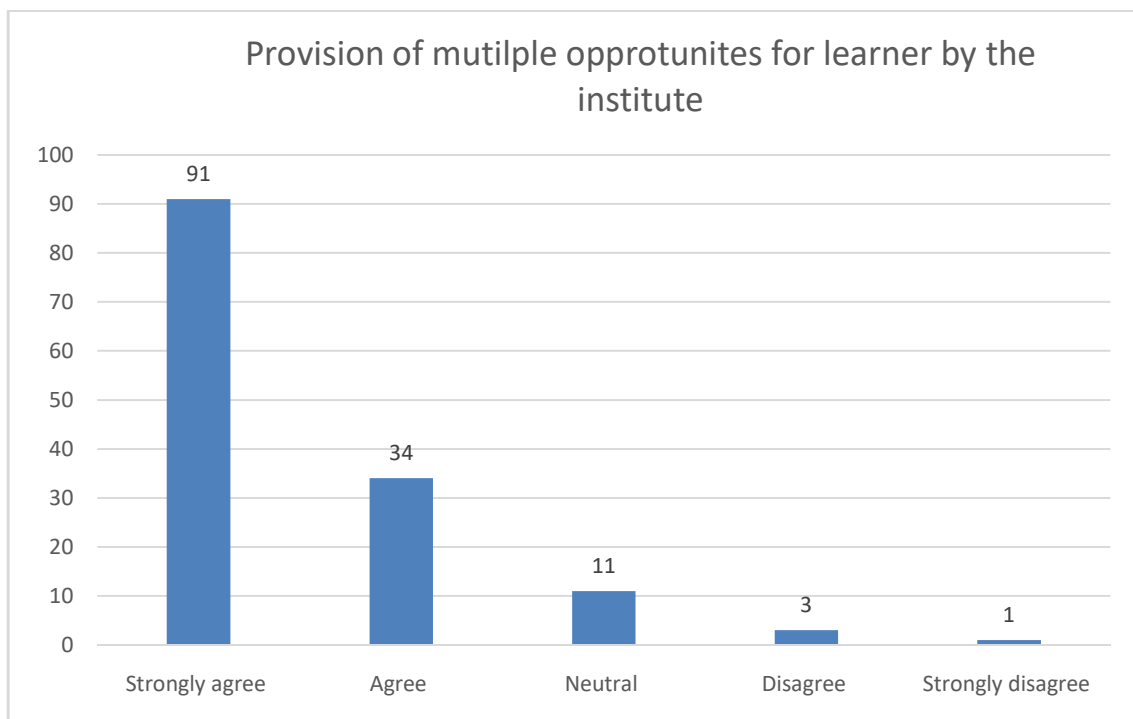
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Significantly	Very well	Moderately	Marginally	Not at all
109	24	4	2	1



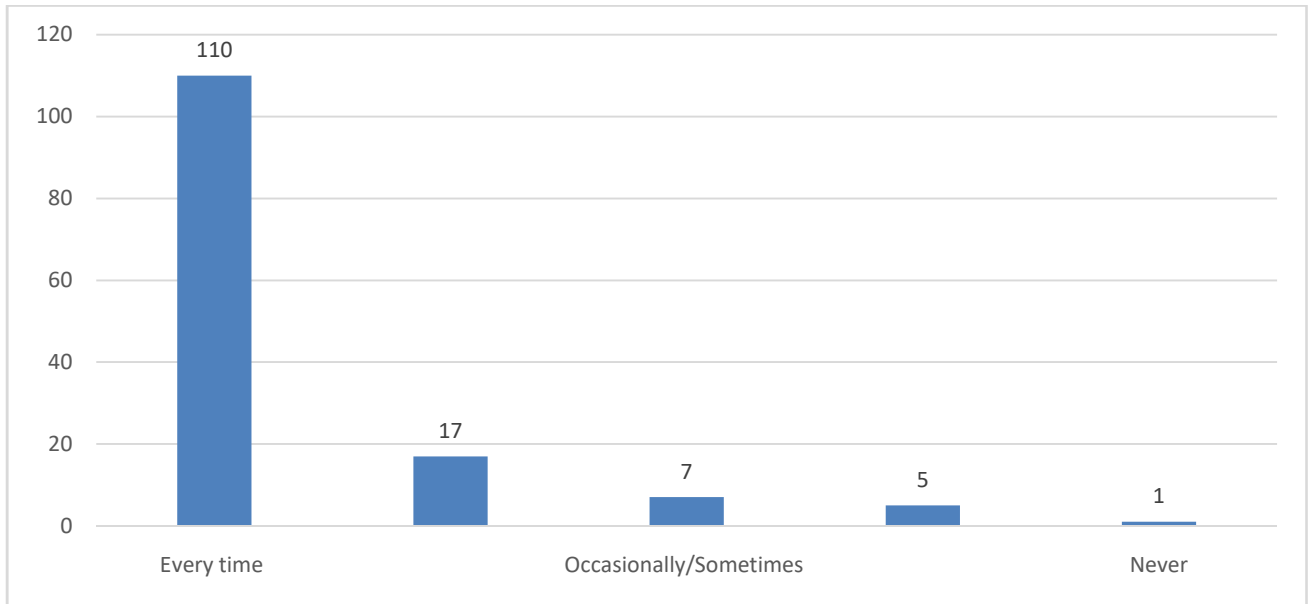
9. The institution provides multiple opportunities to learn and grow.

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
91	34	11	3	1



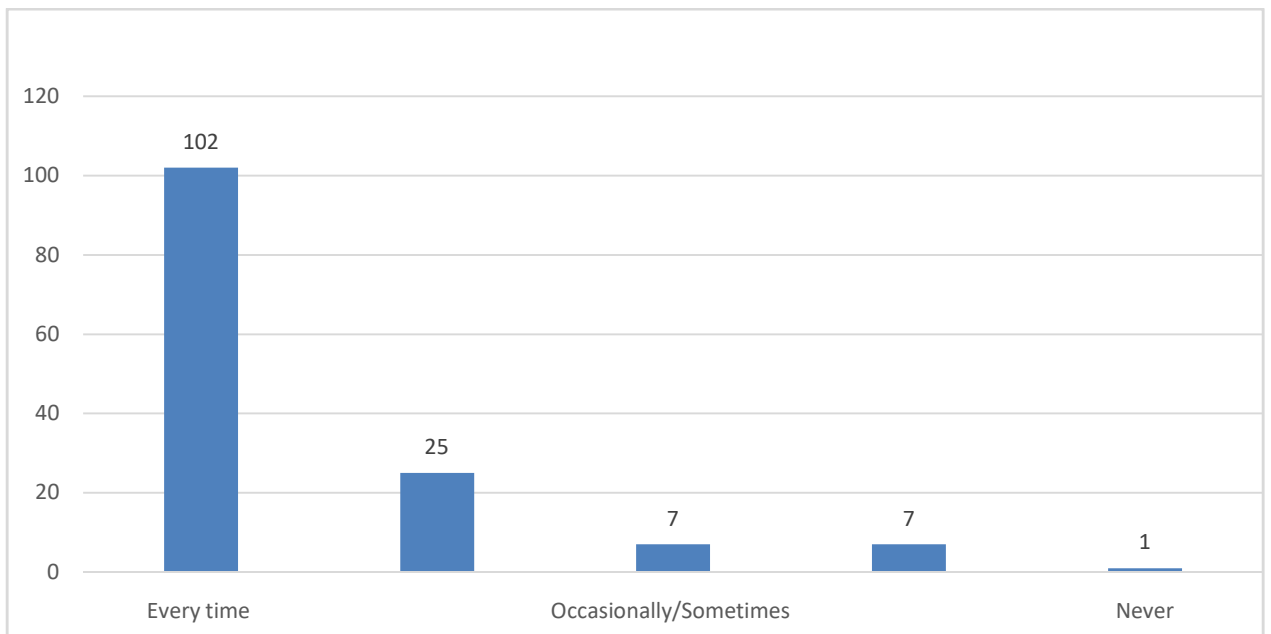
10. The teachers inform you about your expected competencies, course outcomes and program outcomes.

Every time	Usually	Occasionally/Sometimes	Rarely	Never
110	17	7	5	1



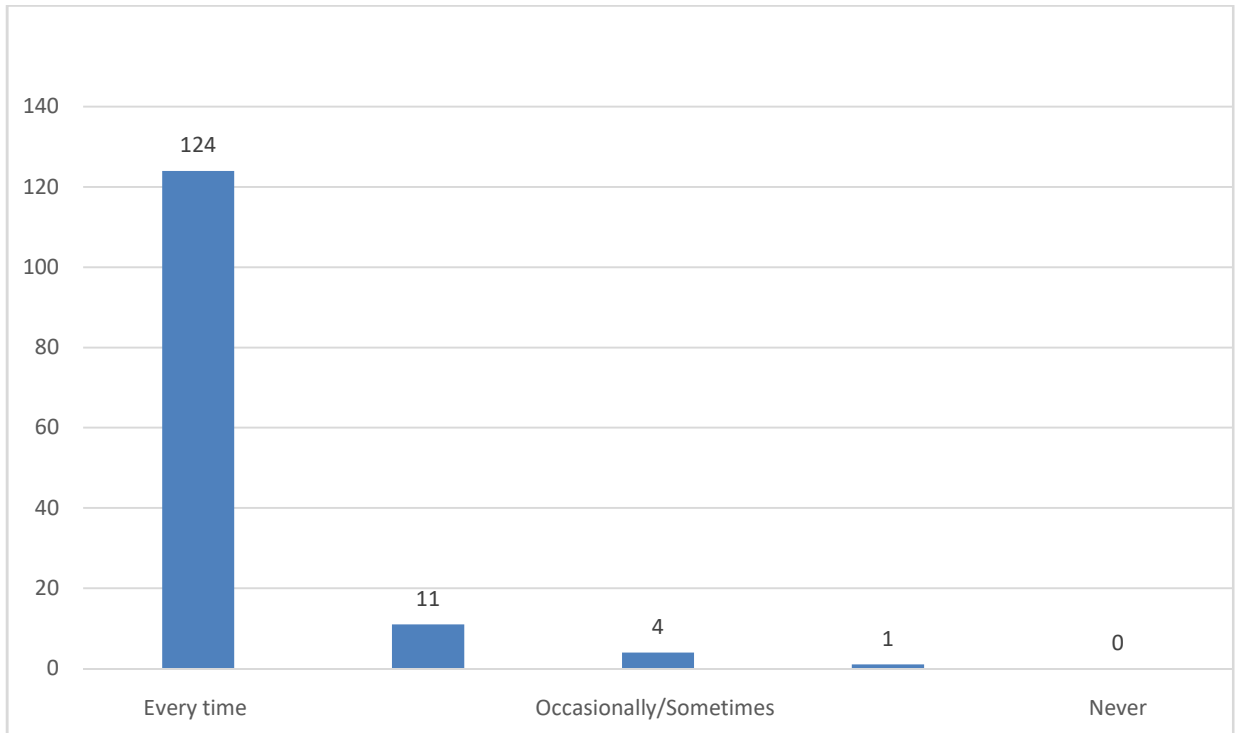
11. Your mentor does a necessary follow-up with an assigned task to you.

Every time	Usually	Occasionally/Sometimes	Rarely	I don't have a mentor
102	25	7	7	1



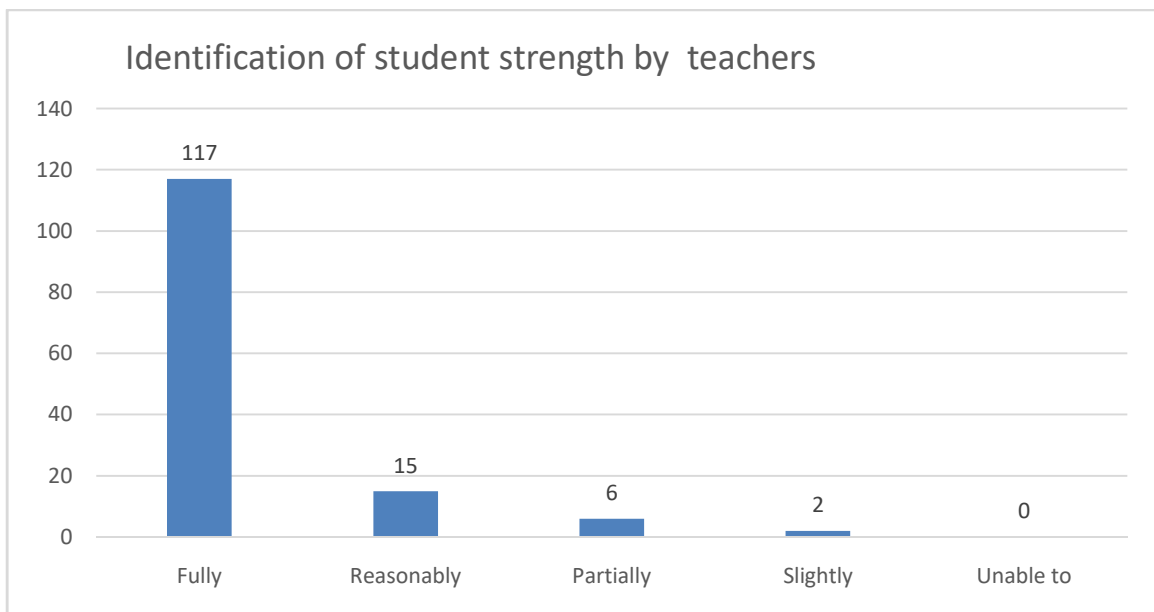
12. The teachers illustrate the concepts through examples and applications.

Every time	Usually	Occasionally/Sometimes	Rarely	Never
124	11	4	1	0



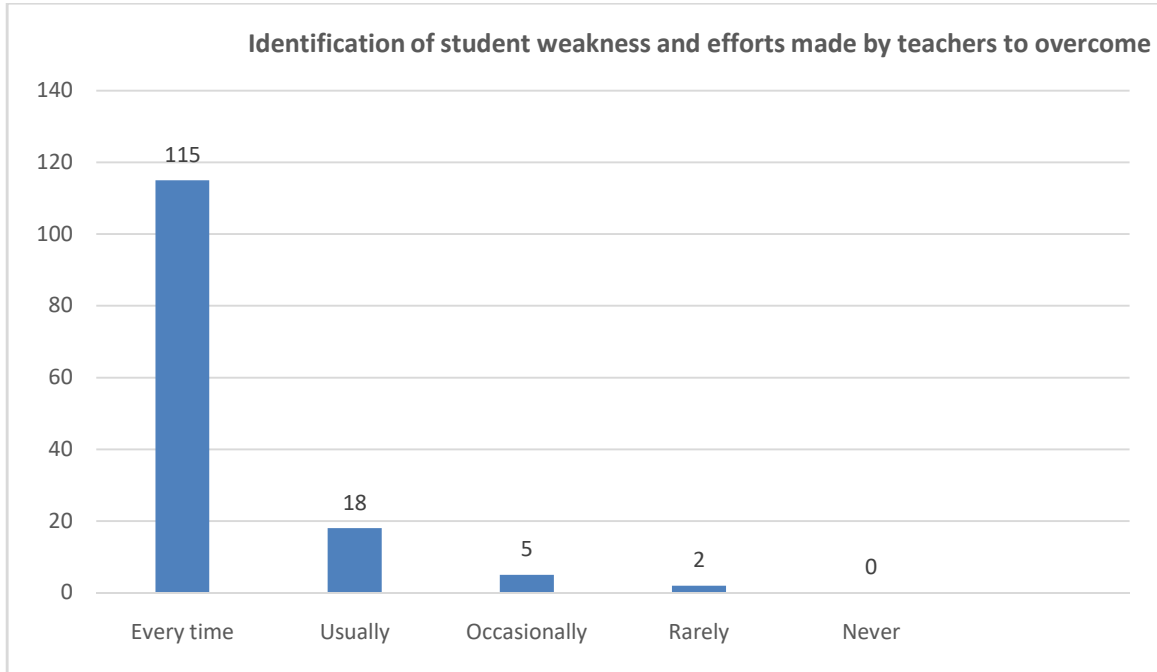
13. The teachers identify your strengths and encourage you with providing right level of challenges.

Fully	Reasonably	Partially	Slightly	Unable to
117	15	6	2	0



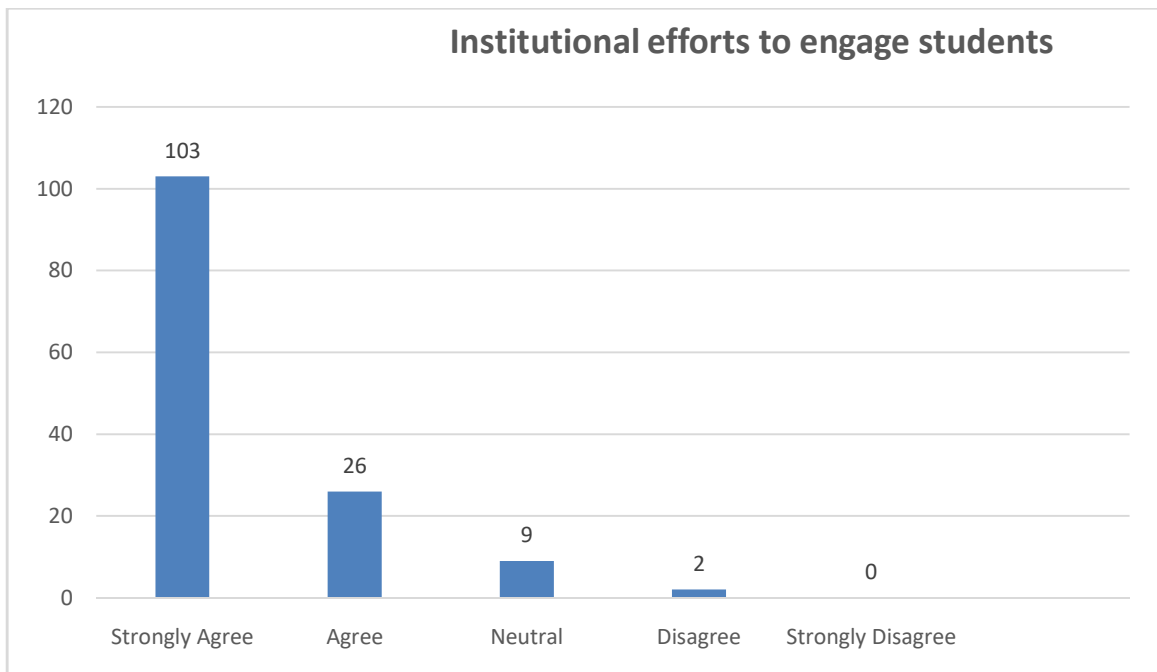
14. Teachers are able to identify your weaknesses and help you to overcome them

Every time	Usually	Occasionally/Sometimes	Rarely	Never
115	18	5	2	0



15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

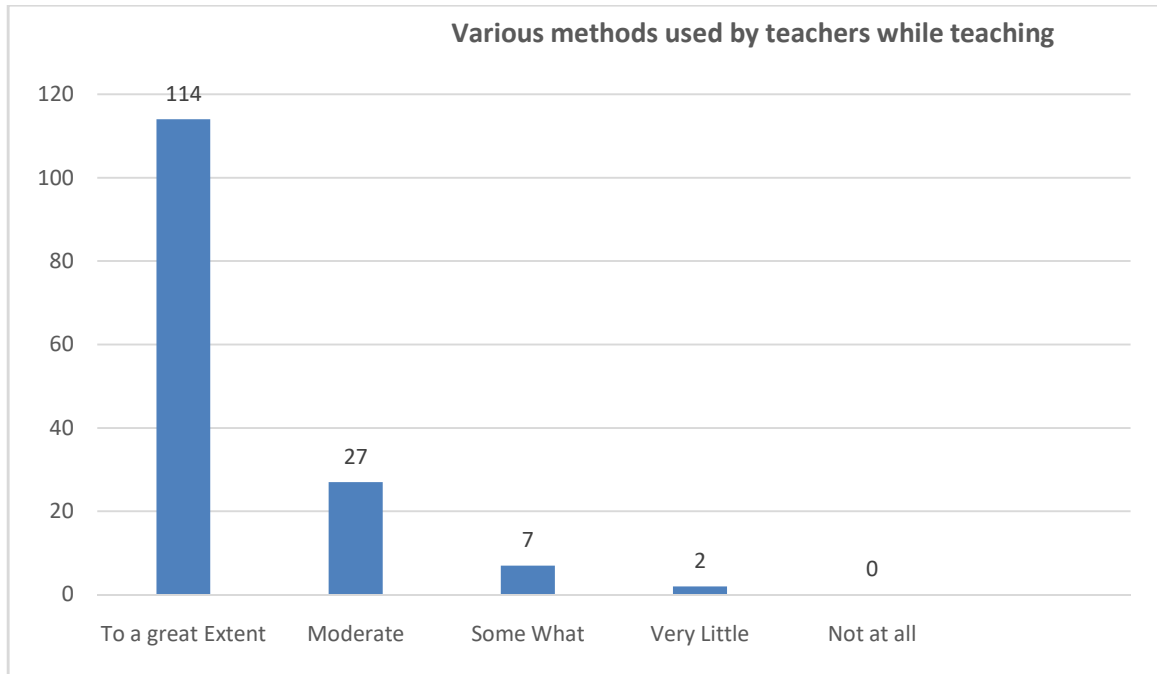
Strongly agree	Agree	Neutral	Disagree	Strongly disagree
103	26	9	2	0





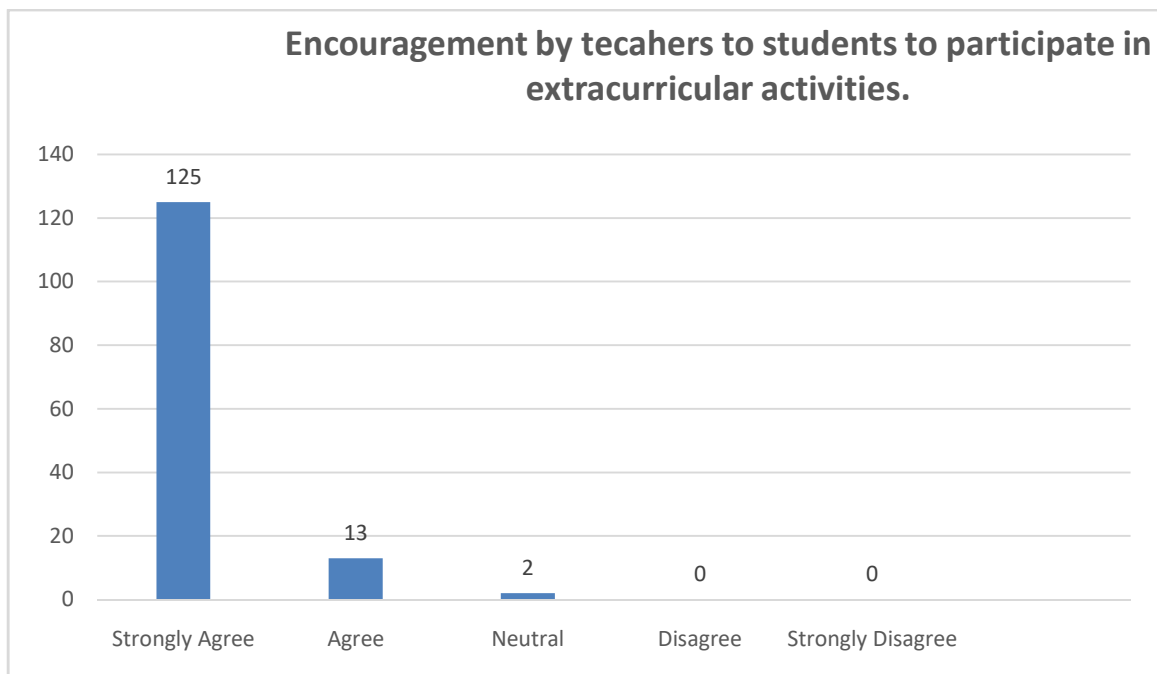
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

To a great extent	Moderate	Some what	Very little	Not at all
114	27	7	2	0



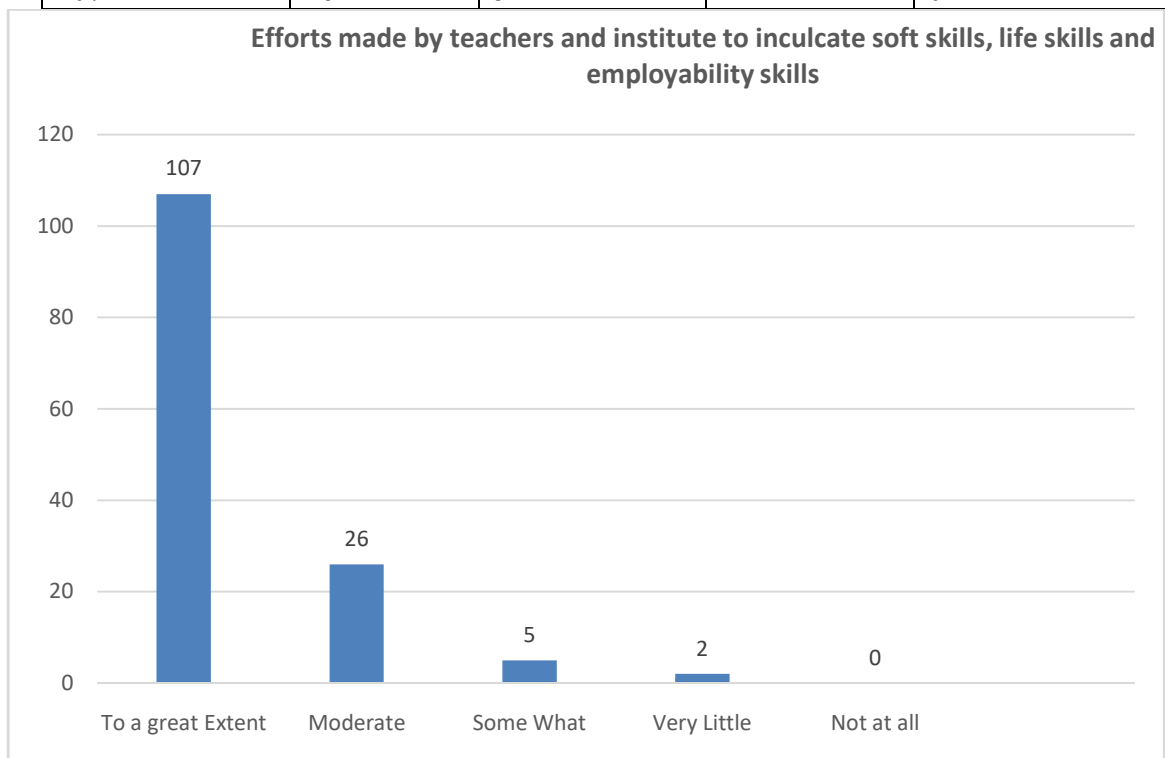
17. Teachers encourage you to participate in extracurricular activities.

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
125	13	2	0	0



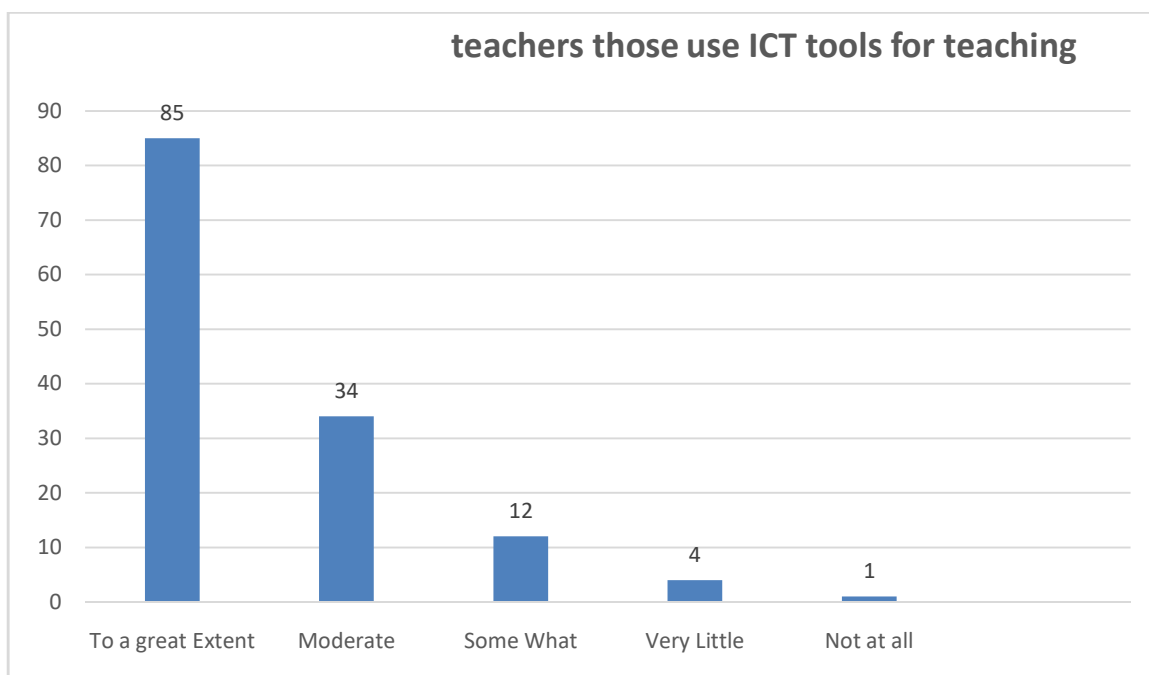
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

To a great extent	Moderate	Some what	Very little	Not at all
107	26	5	2	0



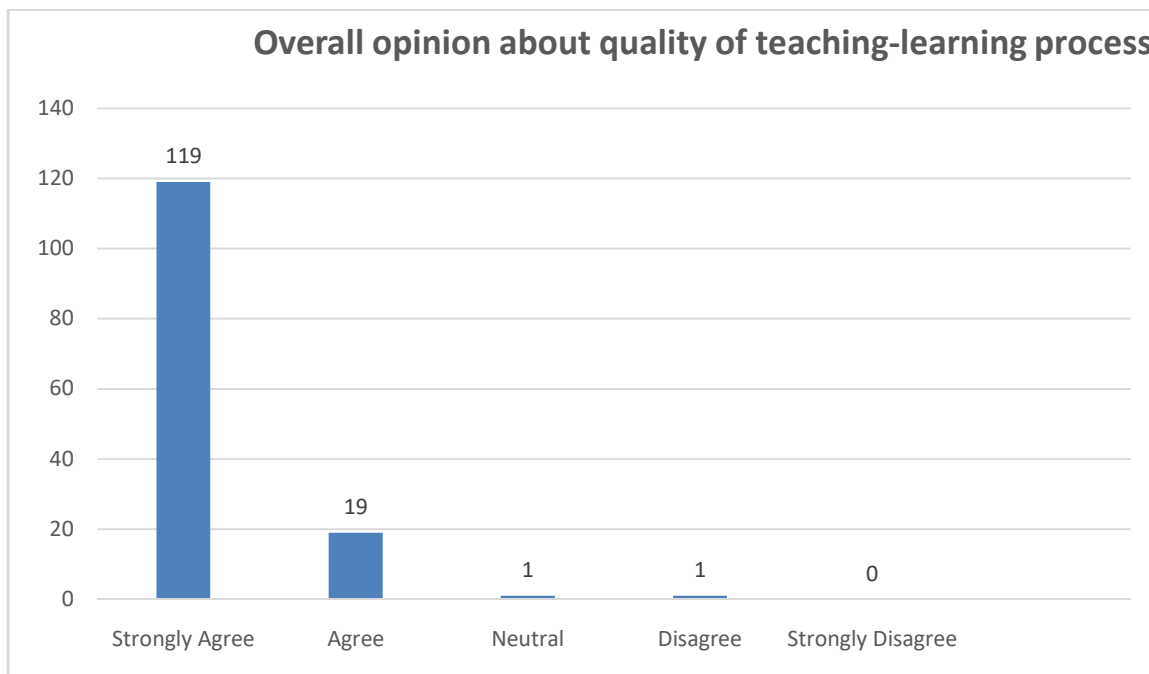
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

To a great extent	Moderate	Some what	Very little	Not at all
85	34	12	4	1



20. The overall quality of teaching-learning process in your institute is very good.

Strongly agree	Agree	Neutral	Disagree	Strongly disagree
119	19	1	1	0



#### **Major Recommendations from the students:**

Students gave few suggestions to improve the quality of teaching and learning and infra related aspects. Few of the cumulative suggestions are mentioned below;

- Performance of the students should be communicated to the parents.
- ICT tools should be used more
- Library facility, particularly in book issuing days has to be extended.
- Conduct the Annual Social Gathering

#### **Actions taken:**

1. The analysis of student's satisfaction survey was communicated to the Principal and Management.
2. Teachers were communicated to use ICT more effectively.
3. Teachers were suggested to use interactive method in the classroom teaching.
4. The librarian is communicated the recommendation of the students
5. Cultural committee is communicated the suggestion on organizing the events.